

Technical Standard	Definition of Standards	Examples of Necessary Behaviors (list is not all inclusive)
Interpersonal Abilities	Abilities are sufficient to interact with individuals, families and groups from a variety of social, emotional, cultural, physical, medical and intellectual backgrounds.	<p>Establish rapport with classmates, faculty, patients, families and colleagues</p> <p>Respect and care for patients whose appearance, condition, beliefs, and values may conflict with your own.</p> <p>Protect the best interest of the patient, the profession, and the public</p>
Communication Abilities	Abilities are sufficient for interaction with others in verbal and written form	<p>Document and interpret actions and patient responses in a clear, professional, and timely manner.</p> <p>Give and follow verbal directions from other members of the dental team.</p> <p>Explain treatment procedures, oral health instruction as well as document legibly in written or computer format assessment findings treatment procedures, and patient responses.</p> <p>Participate community activities.</p>
Emotional Behavior	Possess emotional stability sufficient to maintain composure in stressful situations and assume responsibility / accountability for actions	<p>Adapt rapidly to changing environment and/or stress.</p> <p>Calmly receive feedback.</p> <p>Demonstrate honesty and integrity beyond reproach.</p> <p>Exercise good judgment, using the ADA Code of Ethics as a guide in decision-making.</p>
Critical Thinking/Problem-Solving Skills	Ability is sufficient for clinical judgment	<p>Identify cause and effect relationship in clinical situations.</p> <p>Assimilate knowledge from lecture, laboratory and clinical arenas.</p> <p>Utilize basic mathematic skills</p>
Environmental	Possess the ability to tolerate environmental stressors.	<p>Safely work with potentially harmful chemicals used in dental settings.</p> <p>Practice Standard Precautions in the dental setting.</p> <p>Work in areas that are close, crowded, and/or noisy.</p> <p>Anticipate exposure to communicable diseases, body fluids, and toxic substances.</p>
Auditory Ability	Auditory abilities sufficient to monitor and assess health needs.	Ability to hear patients, sounds of instruments and equipment being properly utilized such as sound of handpiece and monitoring vital signs

<p>Visual Ability</p>	<p>Visual ability sufficient for observation and assessment necessary in dental procedures.</p>	<p>Observe patient responses such as skin and facial expression.</p> <p>Monitors vital signs.</p> <p>Evaluates radiographs for technical quality including density, contrast and distortion.</p> <p>Correctly read handwritten orders, medication records, and chart content. Notes color changes in dental materials, which indicate reactions occurring.</p> <p>Accurately and safely, use dental instruments in the oral cavity.</p> <p>Distinguish slight differences in working ends of instruments and various other items.</p> <p>Ability to read and comprehend the material.</p>
<p>Tactile Skills</p>	<p>Tactile ability is sufficient for physical assessment and performance of dental chairside procedures including safe expanded functions.</p>	<p>Use hands for fine manipulations such as:</p> <p>Perform selective coronal polishing; placement of sensors and retraction cord; mixing and placing alginate impression material, sealants, temporary crowns and removing excess cement.</p> <p>Demonstrate eye-hand coordination for dexterity in manipulation of hand instruments and other equipment used in clinical practice.</p>
<p>Coping Skills</p>	<p>Ability to maintain a state of harmony.</p>	<p>Solve personal and interpersonal problems.</p> <p>Minimize stress and conflict.</p> <p>Balance internal needs and external demands</p>
<p>Mobility/Motor Skills</p>	<p>Physical abilities sufficient to move in one's environment with ease and without restriction. Gross and fine motor abilities sufficient to provide safe and effective dental assisting skills</p>	<p>Move around clinical operatories, sterilization room, and other treatment areas.</p> <p>Position chairside in close proximity to patient. Administer CPR and BLS procedures.</p> <p>Reach radiographic equipment which is approximately 5-6' off floor. Transfer patients from wheel chairs to dental chairs and back.</p> <p>Move, calibrate, and use equipment, dental materials and supplies including sharp instruments during operative procedures.</p> <p>Use ancillary aids chairside – mannequins, small equipment, etc.</p> <p>Hand / eye coordination.</p>