

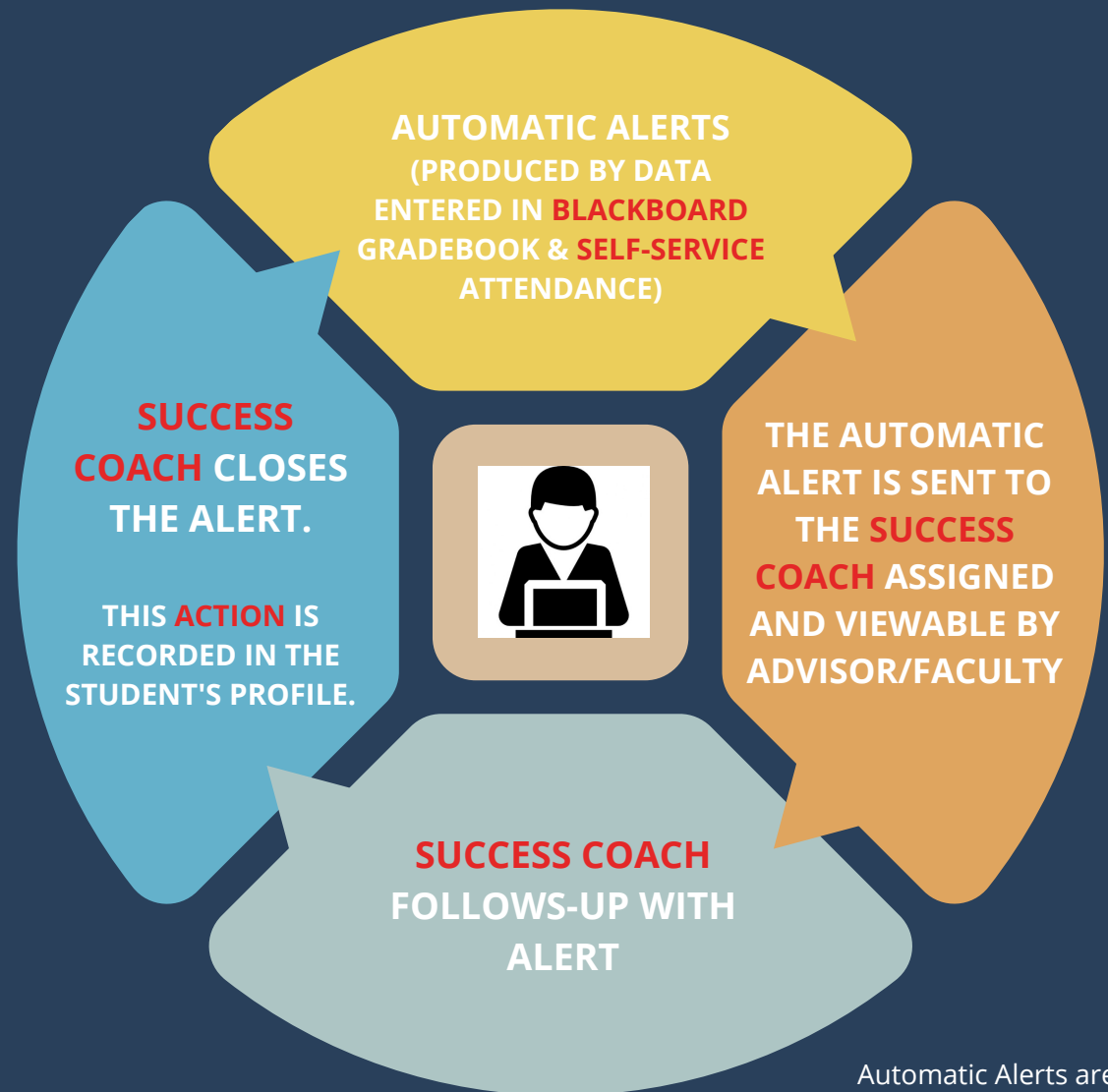


AVISO Features

Montgomery Community College
2022SP Quality Trails

AUTOMATIC AVISO ALERTS CYCLE

- The first goal of an Automatic Alerts is to put supports in place as early as possible to increase the chances of student's success.
- The second goal is to initiate communication between the faculty, success coach and student about the issue at hand.
- Once an automatic alert is created by the system, Success Coaches receive the alert and follow-up with the student, then closes the alert. The alert is automatically recorded under the "Activity" tab.
- Students are not able to view/read the information under the "Notes" or "Activity" tabs (these tabs are only available for view to advisors, coaches, and the retention team).



Automatic Alerts are produced on a scheduled set every 2-3 weeks throughout the semester

MANUALLY CREATED AVISO ALERTS CYCLE

- The first goal of a Manually Created Alert is to put supports in place as early as possible to increase the chances of student's success.
- The second goal is to assist faculty on reaching out to student after the faculty has not been successful reaching out to a student. Faculty should state action taken on the issue at hand, so success coach can follow-up with the student to provide alternatives or to connect the student with their faculty.
- Once a manual alert is closed the faculty/staff receives a notification on action taken from the success coach. The alert is automatically recorded under the "Activity" and/or "Notes" tab.
- Students are not able to view/read the information under the "Notes" or "Activity" tabs (these tabs are only available for view to advisors, coaches, and the retention team).



AVISO MESSAGES CYCLE

- Faculty are able to send "messages" to students enrolled in their courses. These messages can be send individually or in bulk.
- There are 2 types of emails in the "message" tab, the "institutional" (mcc) and the "personal" (secondary email in our records).
- It is reccomended that faculty selects the "institutional" check box so that the student receives the message in their MCC email. If the "Personal" email is selected then the email is duplicated and sent to the "personal" email.
- Students are not able to view/read the information under the "Notes" or "Activity" tabs (these tabs are only available for view to advisors, coaches, and the retention team).





Message Note Follow Alert Excused Absence Share Resource



William Luke Mc

Associate in Science-EC

0464850 (910) 220-1689

Profile Activity Alerts Notes Tasks

Applications Docs Programs Analytics

Details

Email mcintyew4850@student.montgomery.edu lukmci1417@mcsstudents.org

Gender Male Birthdate Septem

Address home: 200 Jay Lane, Troy, NC 27371 Program Associa

New Message

Email Text Message

Recipients (1) William McIntrye

Send to * Institutional Email Personal Email

Template Select a message template (Optional)

Subject * Insert

Message * Field [Rich Text Editor]

Create Note from Message

Attach

Send Cancel

EXAMPLE

Message Note Unfollow Alert Excused Absence Share Resource

TD Thongvanh Douangkham Persistence: Low Risk

Electrical System Technology
0461221
(704) 985-3381

Profile Activity Alerts Notes Tasks Surveys Meetings Courses Transcript Test Scores Finances Applications Docs Prog

Note Types People dat

Email Outreach, Counseling, Communication with Faculty/Staff

Thu, 11/11/21, 4:42 PM Diana Sanchez

Email Outreach Counseling Communication with Faculty/Staff

Hi Thongvanh,

There are important dates coming up as the semester ends.

The last day to withdraw (W) from a course without the instructor's approval is **November 17, 2021**.

Depending on your current grade, you will still be able to recover if you power up during these last 4 weeks of the semester. If you need to talk to your instructor, please contact your instructor first to have a better understanding of your final grade so you can make an informed decision about dropping or not dropping a course.

If you decide to withdraw, these are the steps to follow to complete the process:

- Check with your instructor first.
- If you are a financial aid recipient stop by the financial aid office for more information.
- Once the decision is made, submit a Drop Form to the Registrar's Office.

If you need further assistance or have questions, you may contact your instructor or the Registrar's Office.



MONTGOMERY COLLEGE

Home Students Messages Reports Surveys Resources Courses

Search

Messages 1013 Conversations + New Reply

Inbox Search by ID or Name...

Sent Scheduled Messages Templates

Hayley Pope
December 16, 2021 12:43 PM
Thank you very much for my christmas ...

KW Kathleen Wilkes
December 14, 2021 7:14 PM
Mobile Message

SV Sierra Vanorden
December 13, 2021 2:09 PM
ACA-122-02XB Final Grades are posted!

JT Josephine Taylor
December 13, 2021 2:09 PM
ACA-122-02XB Final Grades are posted!

BS Breanna Smith
December 13, 2021 2:09 PM
ACA-122-02XB Final Grades are posted!

PS Patricia Santibanez-Alvarez
December 13, 2021 2:09 PM
ACA-122-02XB Final Grades are posted!

JS Jocelyn Sandoval Cuellar
December 13, 2021 2:09 PM
ACA-122-02XB Final Grades are posted!

Yaricel Salazar Santander

ACA-122-02XB Final Grades are posted!

Diana Sanchez
To: Breanna Smith <smithb4677@student.montgomery.edu>; Breanna Smith <bresm11375@mcsstudents.org>
December 13, 2021 2:09 PM
Breanna,

This is to let you know that final grades have been posted for the ACA-122 College Transfer Success class. Please review and let me know if there are any discrepancies.

I enjoyed interacting with you in the class. If you need anything or have questions, please let me know. You can stop by my office located in room 129 in Blair bldg., or you can email or call anytime. I am here to help you figure out classes, majors, and assist you with transferring options to 4-year schools, tutoring services, and mental health resources. As well, don't forget to stop by and see me just because!

Have a wonderful holiday break!

D. Sanchez, MCC Counselor.

MCC Counseling Center, room 129, Blair building, 910-898-9619 or sanchezd6577@montgomery.edu

Notes: 1
+ Add Note

Criteria for Success Coaching Assignment

- First
Enrolled,
2019 Fall &
Further
- 1st & 2nd
Semester
only
- Curriculum
- Recently added
Apprenticeship
students

Student Success & Retention Team

Lynn Epps

Student Services,
Admissions & Retention
Director.



Early
College

Shaquille Little

Student Services, CCP
Student Success &
Retention Specialist.



CCP

Laura MacCoy

Student Services,
Student Success &
Retention Specialist.



Native &
Mix of
CCP & EC

Mikayla Strong

Continuing Education
Department, Retention
Specialist.



Apprenticeship

Student Roster & Student Type

MONTGOMERY
COMMUNITY COLLEGE

Home Students Messages Reports Surveys Resources Courses

Message Alert Cancel Meeting

<input type="checkbox"/>		Leslie Lopez	70%	College Transfer Pathway: Nursing	CCP Minority Female
<input type="checkbox"/>		Jocelyn McBride		College Transfer Pathway	CCP Minority Female
<input type="checkbox"/>		Haley Osburn		College Transfer Pathway	CCP
<input type="checkbox"/>		Tyaireus White		Associate in Science-EC	MMSI Montgomery County Early College
<input type="checkbox"/>		McKenzie Williamson	50%	Associate in Science	
<input type="checkbox"/>		Anna Wolf	92%	Associate in General Education	

Available Supports

ACE Online
Tutoring

Face-to-face
tutoring

Disability
Services

Academic & Personal
counseling

SOS - Student
Outreach Services
(Mental Health)

Community
Resources Referrals

Questions?

Thank You!

Diana Sanchez, M.A.

**Counseling & Disability Services, Title IX Coordinator for
Students, AVISO Administrator.**

sanchezd6577@montgomery.edu or 910.898.9619.

Counseling Center, room 129, Blair building (100).